



Empower
Your
Users

RWD Info Pak®

RWD Info Pak®

Create professional training and online help from any computer application

Want to save and time and money?

Train your end users.

Training and support for your end users is critical to the success of your business. If your training, documentation, or help materials are inadequate or non-existent, your end users can't perform and your business suffers. But how do you train your employees on all your computer applications; ensure that adequate documentation and help is accessible; and maintain and update your training materials?

Use RWD Info Pak®.

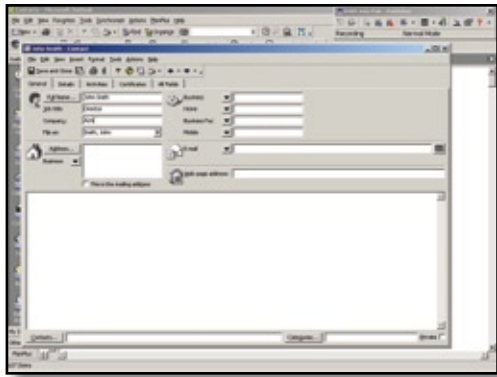
Using Info Pak, you can rapidly create professional training documentation, online help, and interactive simulations and make these materials immediately available to your end users.



RWD Info Pak allows you to easily create, distribute, and maintain training documents and help materials for any computer application.



RWD Info Pak simultaneously creates documentation and simulations more than four times faster.



Record your actions and then edit your documentation or simulation using RWD Info Pak's powerful editing features.

Need quality training materials?

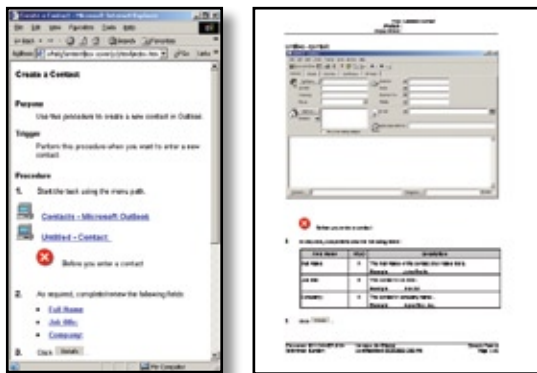
Build them faster and better.

To create step-by-step procedures and simulations of computer applications, simply execute a task in any software application while RWD Info Pak automatically documents the entire procedure in Microsoft® Word, and creates a software simulation based on the same actions.

RWD Info Pak – **Publisher** provides powerful functionality that allows you to edit the recorded document and add additional information. This all-inclusive document can then be published in many useful formats —end user procedures, quick references, job aids, and training exercises. These materials can be printed, published to the Web, or distributed via online help in several formats.

RWD Info Pak – **Simulator** creates a simulation during the same recording process. The simulation can be edited to include notes, voice overlays, or other powerful features. Simulations can be played in four modes:

- **Auto playback mode** — replays the task
- **Standard mode** — guides you through the task with step-by-step instructions
- **Self-test mode** — allows you to attempt the task and provides guidance when an error is made
- **Assessment mode** — allows results to be captured and integrated into custom or third-party tracking applications



Documents can be published to HTML, MS Word, or PDF. Simulations can be published to Java, DHTML, or Flash formats.

RWD Info Pak delivers online help at the moment of need.

Having help available at the time of need is critical to improving employee performance.

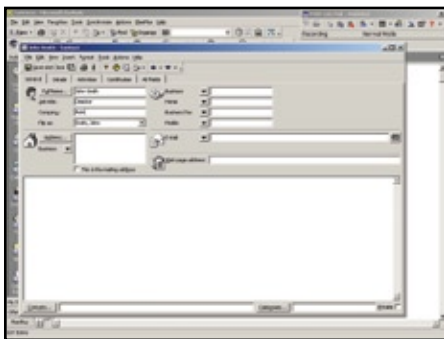
Are Your End Users Asking for Help?

Give it to them.

RWD Info Pak offers specific online help when you need it and allows you to create help text easily. In addition, RWD Info Pak automatically generates custom performance support web sites that serve as an additional resource.

RWD Info Pak – OmniHelp makes online help available from any application and gives you the help you need at the moment you need it. When you are struggling with a task, a simple, on-screen interface provides quick and easy access to help that is directly related to the current task.

With OmniHelp, you can also create your own electronic help notes. These notes can be highly customized to include graphics, links, and other information associated with specific screens – providing very personalized information when needed.



For assistance on this screen → → → → use OmniHelp → and receive specific online help.

RWD Info Pak – Administrator gives you the ability to create a web site without having to write any code. The web site is based on the training materials generated by Publisher, can be easily customized, and serves as a complete source of training materials, simulations, business process details, presentations, and additional resource information.

Training your end users is critical to the success of your business. And, RWD Info Pak can help make that process much, much easier.

RWD Info Pak Component Features:

	Publisher	Simulator	OmniHelp	Administrator
Record Microsoft Windows and web-based applications	X			
Automatically capture screens, fields, and images	X			
Easily publish to multiple formats (HTML, Microsoft Word, PDF, and others) from one document	X			
Edit documents rapidly using powerful editing features	X			
Produce documents in multiple languages	X			
Create simulations from Microsoft Windows and web-based applications		X		
Easily include audio in simulations		X		
Insert steps, notes, and branches into the simulation		X		
Produce four playback modes from one simulation		X		
Create assessments to capture and store test results		X		
Distribute simulations via CD, intranet, or Internet without player software requirement		X		
Provide context-sensitive help from any application			X	
Allow help content to be searched			X	
Provide detailed sets of instructions to give end users an extra level of support			X	
Enhance procedures through the use of graphics, such as flow charts and screen shots			X	
Automatically build a glossary of terms for your documents				X
Create web sites automatically				X
Incorporate existing documents into your web site				X
Track your documentation project and create reports				X
Schedule document publishing				X
Manage multiple documentation projects with ease				X

To learn more about RWD Info Pak, contact us at info@rwd.com or visit our website www.rwd.com.

