

RWD uLearn™ Features and Benefits Summary

Product: RWD uLearn™ (previously University 360 and u360)	
One-Sentence Overview: RWD uLearn integrates best-in-class learning management, conferencing, certification, collaboration, and mobile learning components into a unified system.	
Features/Capabilities	Benefits
<p>Branding: brands can be assigned to individual users, to groups of users, or to the overall site.</p>	<p>Users in different groups, such as employees, partners or customers, can have their own look and feel.</p>
<p>Course Catalog:</p> <p>Courses can be grouped into categories and courses can be placed in more than one category.</p> <p>The catalog can display different views of the catalog depending on the user.</p>	<p>Ease of use and more flexibility for administrator</p> <p>Users only see the courses the administrator wants them to see.</p>
<p>Curriculum:</p> <p>Administrators can create multiple curriculums with common courses shared between them with minimal effort.</p>	<p>Ease of use and more flexibility for administrator</p>
<p>Courses: AICC, SCORM, and Instructor courses are supported.</p> <p>Unlimited number of customer specific fields for courses.</p> <p>Robust features are available for scheduling and capturing instructor-led training:</p> <ul style="list-style-type: none"> • Instructors can be associated with courses and can schedule themselves for individual offerings of the course. • Instructors can schedule times in the system when they are unavailable for course offerings to avoid administrative scheduling conflicts. • Resources, such as a classroom or projector, can be scheduled in the system. 	<p>This allows an organization to handle all learning needs.</p> <p>An unlimited amount of information for courses can be tracked, supporting an organization's individual data collection needs.</p> <p>All learning administration wrapped into one system significantly improves administrative efficiency.</p>

<p>Certifications:</p> <p>Certification engine built right into the LMS</p> <p>Users can receive a certification in an individual course.</p> <p>Users can enroll in a certification process that requires successful completion of multiple courses.</p> <p>Automatic notifications alert learners that their certifications are due to expire.</p>	<p>Ease of use for administrator</p> <p>Certification evaluates whether or not the learner truly learned what was required.</p> <p>Easier certification administration and better usability for the learner who sees clearly what courses are needed for certification.</p> <p>Ease of use for administrator and support of learner compliance with certification requirements</p>
<p>Tests and Surveys:</p> <p>The test and survey building tool is built into the LMS and uses the same interface as the other LMS tools.</p> <p>Tests can be managed separately from courses, but will display as another topic in the course.</p> <p>Because they are managed separately, you can have the same test for multiple courses.</p> <p>Surveys are created with the same tool as the tests.</p> <p>Great usability features built into tests, for instance:</p> <ul style="list-style-type: none"> • Learners can mark questions they are not yet ready to answer so they can return to them later in the test. • If the test is a timed test, a timer is displayed within the test for the learner to see. • When the test is created, the author can decide how to display the questions, for instance one question on a page, two questions on a page, all on one page, etc. 	<p>Ease of learning for both the administrator and the learner</p> <p>Ease of use for the administrator</p> <p>Ease of use for the end users</p> <p>Ease of use for the learner and test author</p>
<p>Commerce:</p> <p>Credits are only allowed against original transactions.</p> <p>Commerce security information is controlled by a commerce administrator.</p> <p>Users can edit and delete their credit card information.</p> <p>Vouchers are available for specific course offerings, a course offered anytime, or for a whole category.</p>	<p>There is tight control over commerce transactions to improve financial traceability.</p> <p>A commerce administrator can change commerce security information at any time.</p> <p>Users have the comfort of control over their credit card information, and the burden of administration of credit card information is absorbed by the users.</p> <p>Administrator controls access to vouchers and courses, providing more voucher flexibility.</p>

<p>User Groups within LMS: Groups have the ability to be members of other groups.</p>	<p>The group structure can be organized to mirror an organization chart.</p>
<p>Internationalization:</p> <p>Internationalization to handle the cultural differences in the way that countries represent words, numbers, dates, and currencies.</p> <p>Features to display the application in different languages, format numbers appropriately for different locales, support multiple time zones around the world, and handle different currencies.</p> <p>Automatic detection of a user's preferred language from the browser and seamless adaptation in the application. This is all done in the same site to ease the maintenance burden for administrators.</p>	<p>The LMS has the capability to support multiple languages; users can select a preferred language locale for the LMS itself.</p>
<p>Automatic Email Notifications:</p> <p>Automatic email notifications can be sent to learners and other addresses based on a set of predetermined triggers.</p> <p>Automatic notifications are available to alert learners that their certifications are due to expire.</p>	<p>Learners and other addresses receive important information through email. For example, when a learner is enrolled in a course.</p> <p>Ease of use for administrator and support of learner compliance with certification requirements</p>
<p>Reporting:</p> <p>Reports are available for all types of users of the system, for example:</p> <ul style="list-style-type: none"> • End users • Training Administrators • Content Administrators • Accountants • Trainers <p>Reports are web-based and can be run at any time.</p>	<p>All system users have access to the data that they need anytime they want to view it, via the web.</p>
<p>Security:</p> <p>User passwords are stored with encryption.</p> <p>Flexible security permissions</p>	<p>Administrators cannot access sensitive user password information.</p> <p>There is flexible control as to what a user is able to administer. For example, a user can be given the permission to add users to a single group or a content administrator role can be created for a particular set of courses.</p>

<p>End User Experience:</p> <p>End users can create their own accounts.</p> <p>What page launches when an end user logs into the system can be customized during your implementation. The choices include a home page, a user's transcript, or a user's current enrollments.</p> <p>Unlimited number of customer-specific fields for users</p> <p>Users can search the catalog easily in both list and calendar views.</p> <p>Users can view enrollments, courses for which they are waitlisted, and courses they have completed; their entire learning history is captured in the LMS.</p> <p>Users can easily access context-sensitive help as well as field-level help.</p>	<p>The burden of registration and enrollment is on the end user and not a training administrator, and end users do not have to go through administrators to create their accounts so it is more convenient for them.</p> <p>You can choose the best workflow for your users to meet your needs.</p> <p>The home page can be customized to communicate information to your users.</p> <p>An unlimited amount of additional information for users can be tracked.</p> <p>Ease of use</p> <p>More learner control</p> <p>Point-of-need system increases user satisfaction with the learning experience and potentially decreases the user support help desk requirements.</p>
<p>Multiple Hosting Options:</p>	<p>On Demand (ASP Hosted): Hosted within a Tier I data center</p> <ul style="list-style-type: none"> • Minimizes capital investment, infrastructure, and system maintenance costs • Provides 24x7x365 system monitoring, maintenance, and support • Includes a world-class customer service organization <p>On Premise (Customer Hosted): Implementation behind customer firewall is also available</p>
<p>SCORM: Conforms to the SCORM 1.2 and most recent AICC eLearning standards.</p>	<p>Supports courseware interoperability</p>